

Billing audit summary

FICTIONAL EXAMPLE - NOT A CLIENT RESULT OR A FORECAST

Fictional review: 100 aged claims / \$20,000 open balance as of May 31, 2026.
A separate example from the monthly report, designed to show findings and next steps.

01 / Scope and counting method

Each claim is assigned to one primary work bucket. Counts and balances below do not overlap. The example identifies follow-up work; it does not estimate recoverable revenue.

Primary work bucket	Claims / balance	Example next action and owner
Awaiting payer resolution	60 / \$12,000	Billing team: check status, payer response and applicable deadlines.
Practice information needed	25 / \$5,000	Practice contact: resolve requested information. Billing team: review next step.
Posting reconciliation	15 / \$3,000	Posting team: compare payment records with open balances.
Total reviewed	100 / \$20,000	Agree on owners, priorities and review dates.

02 / Discuss the findings

Confirm what evidence supports each work bucket, which deadlines need attention and who supplies missing information. Then review progress against the agreed actions.

03 / What this does not establish

Flagged balances are not guaranteed recoveries. Payment may depend on coverage, documentation, deadlines, prior payment and other claim-specific facts. This example assigns no collectible amount.

This billing performance example is not a payer compliance determination. For a real review, Synergy first discusses the practice's questions and arranges a secure handoff if reports are needed. Do not send patient information through the website form.

All figures and scenarios are invented. Actual report content, definitions and review arrangements depend on source data, systems and the agreed service scope. No patient data is included.